



Quality Policy

At Kyma, "quality" is not just a trend word.

At Kyma, quality is a very simple thing: it is our lifestyle.

Quality is enforced on three priorities essential for us:

- ✓ Customer satisfaction;
- ✓ Continuous improvement of the organization as a whole and of each individual implemented process;
- ✓ the commitment to satisfy applicable requirements.



In fact,

- ◆ Kyma wants to stand out as a world leader for the design, construction and characterization of permanent magnet devices and high-performance equipment for light sources and infrastructures operating in the field of high energy physics as well as for industrial-type applications.
- ◆ Kyma is strongly oriented towards projects and processes management: each product is the result of a dedicated project, which is executed through a series of well-defined processes.
- ◆ In order to improve processes and achieve the objectives set, the highly specialized personnel, aware of their role within the organization, is continuously updated and trained on the latest achievements in their areas of competence.
- ◆ Suppliers are a vital resource for product and service quality, therefore the supply chain is considered to be the backbone of relevant business processes.
- ◆ Kyma is aware of the need to constantly evaluate changes in the context, identifying risks and seizing the connected opportunities, to increase the desired benefits.
- ◆ Kyma establishes an open and transparent ongoing dialogue with the customers and works to continuously implement corporate image, also through its communication channels.
- ◆ The senior management of Kyma is involved in respecting and implementing the commitments contained in the policy, ensuring that these principles are monitored and reviewed periodically to always be in line with the business strategies, as well as being issued to all personnel and remaining transparent to the stakeholder.

Trieste and Sežana, September 17th 2020

Revision 02


General Manager